

# Frequently Asked Questions

## **How Long does it take for an item I order to ship?**

Most enclosure are build to order. Typical build time is 1-2 weeks, however we always do our best to get them out as quickly as possible. In some cases the ship time can be as little as 3 business days.

## **What is the shipping cost?**

Shipping is included in the sale price listed on this website for the lower 48 US States. All orders go out FedEx Ground Service. If you live in Hawaii, Alaska or outside the US - please contact me for a shipping quote.

## **What is your return Policy?**

If you are not 100% satisfied with your order please contact us within 5 business days of receipt and please do not mount a subwoofer into the enclosure. If following the discussion you still want to return the enclosure, please repackage the enclosure in the shipping box that it arrived in and email us for a return authorization number, a return address and instructions.

Returns for cosmetic, general fitment problems, etc.. must be returned to us within 14 days of when you received the enclosure. The enclosure must be returned back to us in the condition that you received it - without a subwoofer having been mounted. If you are returning for a refund - you will receive your purchase price minus the original cost of shipping it to you (generally \$15-20). If you mounted a subwoofer inside the enclosure there will be a \$45 restocking fee added to cover the cost of refurbishing the enclosure so that it can be resold.

If you are returning an enclosure because of a functional defect (material defect, etc..), please package it in a manner that will best protect the subwoofer enclosure. These types of returns are return for repair/replacement only at our discretion.

Special order enclosures will only be accepted for return if there is a defect in workmanship or materials. In these cases the enclosure can only be returned for repair or replacement at our discretion. Special orders include: square subwoofers, boutique subwoofers or subwoofers that are not of standard size (such as 7", 9", 11", etc...).

In all cases - you, the customer, are responsible for return shipping.

**Note:** Keep in mind that these enclosures are hand fabricated and it is impossible 100% guarantee that fitment will be perfect from vehicle to vehicle. This includes the matching of fabric to the trunk liner, as this varies from vehicle to vehicle.

### **What subs fit in these enclosures?**

There are a number of subwoofers that will fit in the V1, V2 and TW enclosures. If you already have a sub, click the contact link above and I can provide you some info on fitment. We typically recommend the following subwoofers:

V1 Enclosure:

- Most 8" subs (JL 8W7 will not fit)
- JL Audio10W3
- Alpine SWS/SWE 10" Subs

V2 Enclosure:

- JL Audio10W3
- Alpine SWS/SWE 10" Subs
- Alpine SWR10\*
- JL Audio10W6\*

TW Enclosure:

- Most any 10 or 12" subwoofer
- Volume of enclosure is 1 cubic foot
- Mounting depth is up to 7"

\* Some subwoofers require custom fitment due to mounting depth or voice coil magnet diameter